

perfectly pink

INDEPENDENT SALES DIRECTOR JACKETS

Make a true-to-you fashion statement while exuding your Mary Kay pride with a new *Perfectly Pink* Independent Sales Director Jacket. Choose the classically chic and proud-to-be-pink style you love most, and make it your own!



classic jacket, \$230 US

Available while supplies last

- Traditional blazer in soft pink textured bouclé.
- Lower-hip length.
- Notched shawl collar meets below bust.
- Braided trim and pink pearl buttons.
- Full-length sleeve with vents for versatility.
- Two external and two internal welt pockets.
- Fully lined.
- Available in sizes 00–18, 16W–34W in Petite, Regular and Tall.
- Dry clean only.



short jacket, \$230 US

Available while supplies last

- Soft pink textured bouclé.
- Mid-hip length.
- Braided trim and pink pearl buttons.
- Full-length sleeve with vents for versatility.
- Two functional external patch pockets and two internal welt pockets.
- Fully lined.
- Available in sizes 00–18, 16W–34W in Petite, Regular and Tall.
- Dry clean only.



men's vest, \$125 US

Available while supplies last

- Four center-front buttons.
- Tailored pink bouclé, lined front and satin back.
- Back adjuster can be tightened for a trimmer look.
- Available in sizes S–4X.
- Dry clean only.

MARY KAY

Jackets and vest material:
58% polyester / 42% acrylic

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Suit Ordering Process

Ordering begins January 17, 2024 orders will be placed through Affinity direct ordering site

<https://marykaycanada.affinitymihub.com/>

Please use your login information from last year to order your new suit. If this is your first time ordering your initial ordering password is welcome1 and once logged in you will be prompted to change and personalize your password before continuing through the site.

Orders placed through January 31, 2024 will receive a discount of 20%. This discount will only be applied to orders placed January 17 – 31, 2024.

New Independent Sales Directors who debut throughout the year will receive a 20% discount within 45 days of their debut date.

For help, contact Affinity at 1-866-248-8937, 8:00 am - 5:00 pm CT.

Payment Options

Credit card – Visa, MasterCard or Amex.

Credit cards may be charged up to 30 days before actual shipping of apparel.

Taxes will be billed to your Mary Kay Cosmetics Ltd. account and will be deducted off of your commissions at a later date.

Order Status

In order to ensure that your suit arrives to you worry free, they will be bulk shipped from Affinity to the Mary Kay Cosmetics Ltd. warehouse in Mississauga and then individually shipped to your shipping address from there. These shipments will be sent via UPS only so please do not use any PO Boxes as your ship to address.

After you have placed your suit order, you can track the order on the Affinity website by logging in and clicking on "Order Status". When your order shows as shipped this means it is on its way to the Mary Kay warehouse. Once it arrives at the Mary Kay warehouse, we will ship it out to you within 24 hours.

When it is shipped from the Mary Kay warehouse to you, and if you have a valid e-mail address on file with Mary Kay, you will receive an email from UPS notifying you of the expected delivery date and the tracking number so you can track the package through the UPS web site. Additionally, if you have any questions regarding the status of your shipment you may also contact Mary Kay Cosmetics Ltd. MK Concierge at 1-800-454-2293.

All other inquiries (non-shipment related) should be directed to Affinity customer service at 1-866-248-8937. 8:00 am - 5:00 pm CT.

Fit

Generally, fit is determined by your height. The only difference is the length.

Women 5'3" and under would normally take a Petite fit. The overall jacket and sleeve length will be shorter and the waist placement will be higher than a Regular.

For women 5'8" and taller, a Tall fit would be best. The overall jacket and sleeve length will be longer and the waist placement will be lower than a Regular.

If your height is somewhere in between these two heights, you would order a Regular.

Special Cuts

Special-cut orders can be placed directly with Affinity at 1-866-248-8937.

Prior to placing your order, use the special-cut measurement form to have measurements taken. It is recommended to have measurements taken at a professional tailor. Do not take measurements yourself; the measurements will not be accurate!

Returns and Exchanges

*Affinity completely guarantees its product to be free from defects in quality and workmanship. We will quickly exchange, replace or repair any damaged or defective merchandise.

Affinity garments are returnable within 90 days of receipt. Custom modified will not be accepted for return unless defective. Garments need to be unworn and in the condition you received it with all tags still attached.

Exchanges:

For exchanges **ONLY**, please return to Mary Kay Cosmetics. An exchange includes only items that are being exchanged for identical items in a different size and can be made within 60 days of receipt. A restocking fee of \$25 applies to all exchanges done through Mary Kay Cosmetics Ltd. Please return to Mary Kay Cosmetics Ltd. Attention Career Apparel, 2020 Meadowvale Blvd., Mississauga, ON L5N 6Y2

Returns:

Returns include items being exchanged for different items (not simply size exchanges) or items being returned for refund. Place this completed apparel return form (which can be found inside your received shipment) in a box with the garments included. (Note: retain proof of shipment with tracking number, postage on returns must be prepaid: NO COD'S ACCEPTED). We recommend that you ship this package via Canada Post. If your declared value is under \$200 then no custom documentation will be required. Label your package clearly stating it's a return and visit your local Canada Post Retail Outlet for further instructions.

Please note /returns for different items or credits are to be sent to:

Affinity
Attn: Career Apparel
401 Salem Rd.
Jeffersonville, IN 47130

Please note that Mary Kay Canada is unable to complete a return on behalf of a Director. If for any reason you need to cancel your Director Suit order, please contact Affinity directly. If you are billed and wish to cancel your Director Suit while it is in transit, please note that it cannot be intercepted or cancelled en route. You will need to receive and then return the items directly back to Affinity at your own expense, in accordance with the return instructions. Mary Kay Canada is not able to intervene on your behalf and will still need to ship the Director suit to your address on file.

For questions on returns or exchanges, please contact Affinity MK Customer Service: 1-866-248-8937.

Damage Process

Damaged items will need to be photographed and emailed to contactus@mi-hubus.com, with an explanation of the defect and supplying Contact information, Consultant ID, and shipping information in order to receive a replacement.

Please provide the following Information. This information will help our service professionals in expediting your return:

- Order Number
- Reason for return
- Pick Number
- Style Number

Please complete the entire return form received within your order.

Shipping

The first shipping of the new jacket collection is tentatively scheduled for June 2024. Please be on the lookout for your new Independent Director Jacket at that time! Remember, even if you receive your suit early, the first time you should wear your new Independent Sales Director suit is at Elevate 2024!

After June 2024, you should expect to receive your jacket within 3-4 weeks of ordering.